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COMMUNICATIONS LLC

Technical Service Bulletin

No. C4-2026-04

August 3, 2026

Subject: Software Patch 1 Release for Nyquist C4000 11.0.0

Applicable Product: Nyquist C4000
Applicable S/W Releases: 11.0.0:652
Fixed in S/W Release: 11.0.1 and higher
Patch Filename: c4000-11.0.0.652-patch1.tar.gz

Dealer Action: Use "System Update" in the "System Parameters" view of the Nyquist web interface.

This new Nyquist software patch (c4000-11.0.0.652-patch1.tar.gz) provides the following fixes:

[NYQ-8674, NYQ-8679] - Fixed an issue where SIP trunks would not function due to a missing folder

[NYQ-8681] - Fixed an issue where HT813 FXO SIP trunks could not be created without a corresponding HT813 FXS station

Please make sure to read the "Patch Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team via the [Bogen Technical Support Portal](#).

Sincerely,

Bogen Communications LLC

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