

BOGEN[®]

COMMUNICATIONS LLC

Technical Service Bulletin

No. C4-2026-03

July 31, 2026

Subject: New Firmware Version for Nyquist C4000 S/W Release 11.0

Applicable Product: Nyquist C4000
Applicable S/W Releases: 11.0.0:652
Fixed in S/W Release: 12.0.0 and higher
Firmware Filenames: NyqUpdate-11.1.6.tar.gz

Dealer Action: Download and apply the new firmware using the "Firmware" view of the Nyquist Web interface.

This new Nyquist appliance firmware version (NyqUpdate-11.1.6.tar.gz) provides the following fixes:

[NYQ-8690] Critical Fix: Emergency Intercom Call Handling - Fixed a critical issue where Emergency Intercom calls initiated through Analog Call Switches (e.g., CA15C stations) were incorrectly processed as standard intercom calls. Emergency calls are now properly recognized and handled with the correct emergency priority.

[NYQ-8622] Amplifier Protection Mode Event Reporting - Fixed an issue that caused Nyquist amplifiers to generate false Protection Mode events whenever a page was initiated. Protection Mode events are now reported only when an actual amplifier protection condition occurs.

Please make sure to read the "Firmware Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team via the [Bogen Technical Support Portal](#).

Sincerely,

Bogen Communications LLC

www.bogen.com

Bogen Communications LLC, 3862 Quadrangle Blvd., Suite 150, Orlando, FL 32817