



## Technical Service Bulletin

No. C4-2026-02

April 10th, 2026

**Subject:** Nyquist C4000 7.0 Firmware Update

**Applicable Product:** Nyquist C4000

**Applicable S/W Releases:** C4000 7.0.0.535/7.0.1.535

**Fixed in S/W Release:** 11.0.0 and higher

**NOTE: The next release for Nyquist C4000 will be 11.0, skipping version from 7.0 to 11.0 to align release numbers with Nyquist E7000 moving forward.**

**Firmware Filename:** NyqUpdate-5.2.14.tar.gz

**How to apply updated firmware:** Use "Firmware" view of the Nyquist web interface.

This new Nyquist appliance firmware version (NyqUpdate-5.2.14.tar.gz) provides the following fixes:

**[NYQ-8169] [NYQ-8172]** Fixed issue where some VoIP NQ-S1810WT, NQ-S1810CT, or NQ-S1810WBC appliances with attached NQ-E7020 Digital Call Switches would make phantom calls.

**[NYQ-8186]** Fixed issue where user is unable to make station-based page to channel C of bridged 4-channel amplifier NQ-A4XXX.

**[NYQ-8244]** Fixed issue where some NQ-A2XXX and NQ-A4XXX amplifiers would randomly lose network connectivity.

Please make sure to read the "Firmware Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team by submitting a Technical Support Ticket, here: [bogen.com/TS](http://bogen.com/TS).

Sincerely,  
**Bogen Communications LLC**

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