BOGEN COMMUNICATIONS LLC

Technical Service Bulletin
No. C4-2026-01

January 26th, 2026

Subject: NQ-ZPMS-G2 Patch Support

Applicable Product: Nyquist C4000
Applicable S/W Releases: C4000 5.0/6.0/7.0
Fixed in S/W Release: 11.0.0 and higher
Patch Filename: support-nq-zpms-g2.tar.gz

Dealer Action: Use "System Update" in the "System Parameters" view of the Nyquist web interface.

This patch adds support for "NQ-ZPMS-G2 Zone Paging Microphone Station" on Nyquist C4000 and E7000 systems running the releases shown above.

Installation Instructions:

1. Download the Patch

    * Download support-nq-zpms-g2.tar.gz from the Bogen website to a PC that has network access to the Nyquist system.

2. Upload the Patch to the System

    * Log into the Nyquist web interface.
    * Navigate to System Parameters -> System Update.
    * Click Upload and select the support-nq-zpms-g2.tar.gz file.

3. Apply the Update

    * Once the file appears in the list of available updates, click Run Update next to the patch entry.

Please make sure to read the "Software Release Notes" prior to updating your system. These can be found in the NYQUIST C4000 RESOURCES section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team by submitting a Technical Support Ticket, here: bogen.com/TS .

Sincerely,

Bogen Communications LLC