



Technical Service Bulletin

No. C4-2025-02

June 12th, 2025

Subject: C4000 v7.0.0.535 Deprecated and Replaced by v7.0.1.535

Applicable Product: Nyquist C4000
Applicable S/W Releases: 7.0.0.535
Fixed in S/W Release: 7.0.1 and higher
Software Filename: Nyquist-c4000-7.0.1.535.tar.gz

Dealer Action: C4000 Version 7.0.0.535 had an issue that affected a small number of customers during the upgrade process where the Nyquist database was not restored after the upgrade, so it has been removed from our website.

If you happen to have a copy of v7.0.0.535, please do not attempt to upgrade to this version, also delete any copies of v7.0.0.535 that you may have. Use v7.0.1.535 for any upgrades.

If you have already upgraded to v7.0.0.535, check to see if your database was fully restored as part of the upgrade process.

Version 7.0.1.535 is available for Nyquist Controllers to download or for you to download from the Bogen website.

Upgrading from v7.0.0.535 to v7.0.1.535 should have no negative effects on your system.

If you experience any issues with a v7.0.0.535 or the v.7.0.1.535 upgrade, please open a Support Case at bogen.com/ts.

Please make sure to read the "Software Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809 or submit a Technical Support Ticket at bogen.com/TS.

Sincerely,

Bogen Communications LLC

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