



Technical Service Bulletin

No. C4-2025-01

January 22nd, 2025

Subject: Appliance Firmware Fix for Nyquist C4000

Applicable Product: Nyquist C4000
Applicable S/W Releases: 6.0.0:727
Fixed in S/W Release: 7.0.0 and higher
Firmware Filename: NyqUpdate-4.4.2.tar.gz

Dealer Action: Download and apply the new firmware using the "Firmware" section of the Nyquist Web interface.

This new Nyquist appliance firmware version (NyqUpdate-4.4.2.tar.gz) provides the following fix:

- [NYQ-7467] Fixed bug that caused NQ-GA10P/V appliances to continuously reset after upgrading to firmware version 4.3.4 if a Digital Call Switch (NQ-E7020) is connected.

Please make sure to read the "Firmware Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

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