



## Technical Service Bulletin

No. C4-2024-04

August 27th, 2024

**Subject:** Firmware Fix for Nyquist C4000 Release 6.0

**Applicable Product:** Nyquist C4000  
**Applicable S/W Release:** 6.0.0.727  
**Fixed in S/W Release:** 7.0.0 and higher  
**Firmware Filename:** NyqUpdate-4.0.351.tar.gz

**Dealer Action:** Download and apply the new firmware using the "Firmware" section of the Nyquist Web interface.

This new firmware (NyqUpdate-4.0.351.tar.gz) provides the following fixes:

- [NYQ-7306] Fixed an issue on NQ-GA10P/V where the rheostat was set to an incorrect value when device type was set to "Speaker and Analog Call Switch".

Please make sure to read the "[Firmware Release Notes](#)" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

**Bogen Communications LLC**

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