



## Technical Service Bulletin

No. C4-2024-01

April 17th, 2024

**Subject:** Firmware Fixes for Nyquist C4000

**Applicable Product:** Nyquist C4000  
**Applicable S/W Releases:** 5.0.0:740  
**Fixed in S/W Release:** 6.0.0 and higher  
**Firmware Filename:** NyqUpdate-3.0.686.tar.gz

**Dealer Action:** Download and apply the new firmware using the "Firmware" view of the Nyquist Web interface.

This new Nyquist appliance firmware version (NyqUpdate-3.0.686.tar.gz) provides the following fixes:

- [NYQ-6943] Fixed an SSL certificate creation issue when both IPv4 and IPv6 are present in the appliance Network Interface.
- [NYQ-7142] Fixed parameters in PJPROJECT to remove rare race condition causing audio gain to not be set on the amplifiers.

Please make sure to read the "Firmware Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

**Bogen Communications LLC**

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