Technical Service Bulletin
No. C4-2023-05

September 21st, 2023

Subject: Firmware Fixes for Nyquist C4000 and Standalone Appliances

Applicable Product: Nyquist C4000 and Standalone Appliances
Applicable S/W Releases: 5.0.0.740
Fixed in S/W Release: Standalone, 6.0.0, and higher
Firmware Filename: NyqUpdate-3.0.679.tar.gz

Dealer Action: Download and apply the new firmware using the "Firmware" section of the Nyquist Web interface.

This new firmware (NyqUpdate-3.0.679.tar.gz) provides the following fixes:

- [NYQ-6931] Fixed a low talkback volume issue on the NQ-GA10P/V

Please make sure to read the "Firmware Release Notes" prior to updating your system. These can be found in the Appliance Firmware section of the NYQUIST C4000 RESOURCES section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809 or send us an email at support@bogen.com.

Sincerely,

Bogen Communications LLC