



## Technical Service Bulletin

No. C4-2023-04

August 17th, 2023

**Subject:** Firmware Fixes for Nyquist C4000

**Applicable Product:** Nyquist C4000  
**Applicable S/W Releases:** 5.0.0.740  
**Fixed in S/W Release:** 6.0.0 and higher  
**Firmware Filename:** NyqUpdate-3.0.678.tar.gz

**Dealer Action:** Download and apply the new firmware using the "Firmware" view of the Nyquist Web interface.

New features added:

- Support DNS and allow Fully Qualified Domain Name (FQDN) use in SIP server fields in the Nyquist appliances' Web UI when configured for Standalone operation.
- Support OPUS/G.722 codec unicast transmit and receive on NQ-GA400P AoIP Gateway when in Standalone operation.

Please make sure to read the "Firmware Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

**Bogen Communications LLC**

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[www.bogen.com](http://www.bogen.com)

**Bogen Communications LLC, 3862 Quadrangle Blvd., Suite 150, Orlando, FL 32817**