



Technical Service Bulletin

No. C4-2023-03

July 6th, 2023

Subject: Patch 1 Release for Nyquist C4000 v5.0.0

Applicable Product: Nyquist C4000

Applicable S/W Release: 5.0.0.740

Fixed in S/W Release: 6.0.0 and higher

Patch Filename: c4000-5.0.0.740-patch1.tar.gz

Dealer Action: To apply patch, use "System Update" in the "System Parameters" view of the Nyquist web interface.

New features added:

- New Nyquist Appliance support: NQ-EDP01, NQ-GA400P, NQ-GA40P3
- Routines: Added new function, isPageExcluded(<station-extension>) that can be called in a CODE segment of a Routine Action Condition to check if the specified <station-extension> is currently in the Paging Exclusion list (i.e., Paging disabled).

This patch resolves the following issues found in C4000 Release 5.0.0.740:

- **[NYQ-6445]** Fixed issue where sometimes Nyquist appliance lost participation in ANS multicast.
- **[NYQ-6817]** Fixed issue where Nyquist appliance configuration not updated when Day/Night Start system parameter is changed.
- **[NYQ-6839]** Fixed issue where Web interface goes into exception when username and password are empty when login button pressed.

Note: This Nyquist server software patch will also automatically install a new version of firmware (NyqUpdate-3.0.628) for use by all Nyquist Appliances.

Please make sure to read the "Patch Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

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