# **C4000** SERIES NYQUIST. SOFTWARE UPDATE SUBSCRIPTIONS

The Bogen C4000 Series is a software-based solution for commercial paging and audio distribution applications that can be scaled to support a virtually unlimited number of audio sources, endpoints, and zones. System features, software platform, and configuration can be easily upgraded over time to address ever-changing customer needs, environments, and technology. Bogen's Nyquist team is continually innovating new features, appliances, and security enhancements to the C4000 solution. As such, a three (3) year subscription to all applicable product software updates is included with the purchase of a Nyquist C4000 system ("C4000"), with subsequent three year Software Update Subscription (SUS) extensions available. For more information visit: https://www.bogen.com/c4000-software-update-subscriptions

## NYQUIST C4000 INNOVATION TIMELINE



#### **1.0** FEATURE HIGHLIGHTS

- Highly scalable so that users can easily add features, stations, and facilities with virtually unlimited scalability
- Wizard-based System Setup and Configuration for deploying systems using the Nyquist System Controller
- Support for a wide selection of PoE-based Nyquist VoIP speakers, VoIP modules and I/O controllers, 2-Ch. and 4-Ch. Networked Audio Power Amplifiers, along with a 4-Channel Matrix Mixer Pre-Amp
- Pro-Audio Digital Signal Processing (DSP) embedded in all Nyquist Networked Audio Power Amplifiers, as well as the Matrix Mixer Pre-Amp
- Map-based Paging and Intercom User Interface with hierarchical drill-down views
- Text-to-Speech announcements to aid in communicating prescripted instructions or procedures
- Station and Appliance Supervision with email notifications and dashboard alerts
- User-definable Routines that allow automatic launching of a procedure-or sequence of actions based on a wide variety of triggers to help businesses address: Facility Lockdowns, Severe Weather Events, Fire Drills, Evacuation Procedures, Automated Notifications



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Emergency Location Check-In with map-based audio/ video room monitoring

Combo Clock/Messaging Display creates different priority messages that will display on HDMI-capable monitors/TVs connected to NQ-GA10PV appliances in a selected zone, multiple zones, or to specific NQ-GA10PV stations

Alerts Functionality that displays both weather and nonweather-related Emergency Alert System events from the National Weather Service on video displays connected to NQ-GA10PVs

- Enhanced SIP Trunk Management, including expanded IP-PBX connection access
- Automated System Software/Firmware checking and download

Support for new Nyquist NQ-GA20P2 Plenum-rated 20-watt Integrated Amplifier Module, which provides contractors unparalleled flexibility and versatility to help simplify site design

Support for new Nyquist Single Channel Networked Public Address Mixer/Amplifiers with three different power models (NQ-PA120/240/600)

**Emergency Check-In** allows staff and employees to report their check-in status from their offices/work areas during an emergency

## 2.0 FEATURE HIGHLIGHTS | 3.0 FEAT

# 3.0 FEATURE HIGHLIGHTS

Enterprise-Wide Schedule Management from a single interface allows administrators to remotely control what bell/event schedule is running at any facility throughout their network

Multi-Facility Paging/Announcements enables live or prerecorded communications across an entire enterprise for emergency or standard messaging

Automatic Failover Capability (Server) reduces the lossof-communications risk due to a single point-of-failure

Enhanced Routines/Routines API includes the addition of many new event triggers and actions, in addition to enhanced security via encryption, SSL certificates and strong API keys

**Display Graphic Images on GA10PV Displays** adds the ability to combine graphic images with text to improve the system's visual messaging capability

Tablet Based Zone Volume and Audio Distribution Control provides users the ability to easily control zone volume and audio distributions to one or more zones via a simple-to-use dashboard that has been optimized for use with a tablet screen

Penhanced Pro-Audio Digital Signal Processing (DSP) embedded in all Nyquist Networked Audio Power Amplifiers, Public Address Mixer/Amplifiers, as well as the Matrix Mixer Pre-Amp

#### Benefits of C4000 Software Update Subscription (SUS) Plans

- Access to Powerful New Features. Each new release provides users with new feature capabilities that not only enhance the power and performance of the system, but also help protect against technical obsolescence.
- **2. Bug Fixes.** These help to ensure that your system is operating at peak performance 24/7–especially during emergencies.
- **3. New Device Support.** This allows users to deploy the newest Nyquist appliances to further expand their system's functionality.
- **4. Important Security Updates.** Maintaining system security is important especially in a networked environment, where staying on top of security updates helps prevent hacking, viruses, and malware.
- 5. Avoid Lapsed Coverage ("Catch-up") Fees. Avert expired subscriptions when updating your system becomes imperative due to evolving school safety initiatives.

## 4.0 FEATURE HIGHLIGHTS

## 72-Hour Backup Tone Schedule activated upon

 Backup Paging via the Nyquist T1100 Admin Phones upon Nyquist server failure

Nyquist server failure or Network failure

- Intercom Calls now have the ability to route to PBXbased Admin Extensions via a SIP Trunk
- Volume Level changes can now be scheduled via Routines
- **Microsoft Edge** browser is now supported by the Nyquist Web Interface
- Routine Actions can now be Conditionally executed based on user-supplied Conditional specification.
- National Weather Service (NWS) alerts can now be announced to specified Zones, and the alert text can now be displayed via both the Nyquist Dashboard and NQ-T1100 Admin Phones.

#### 5.0 FEATURE HIGHLIGHTS

#### NQ-ZPMS Zone Paging Mic Station support-

Hands-free paging via attached, flexible gooseneck microphone, accompanied by 112-programmable softkey zone selection on large 10.1-inch touchscreen display for high zone-count commercial applications (e.g., transportation hubs, etc.), or wherever a lot of zone paging occurs

 Sound Masking S/W Feature option – Enable sound masking in business environments for more private conversations, and less distraction from surrounding conversations

Microsoft Active Directory and LDAP Support -

Allows Nyquist users' login credentials to be centrally managed by IT – just like they do for all their other enterprise applications

- Routine Trigger: Amp-Protection-Mode Monitors the performance of Nyquist amplifiers and can execute actions based on a Protection Mode event, such as sending an alert email or SMS
- **iOS and iPadOS support -** Allows full system operation via the Nyquist UI Dashboard for bell/event scheduling, emergency paging, all call paging, zone paging, audio distribution, along with all the other powerful Dashboard capabilities



The C4000 Series is built upon Bogen's award-winning Nyquist software-based IP communications platform, which provides users with unparalleled flexibility and scalability, whatever their application.