



Technical Service Bulletin

No. C4-2023-01

February 3, 2023

Subject: Firmware Fix for Nyquist C4000

Applicable Product: Nyquist C4000
Applicable S/W Release: 4.0.0.310
Fixed in S/W Release: 5.0.0 and higher
Firmware Filename: NyqUpdate-2.0.627.tar.gz

System Administrator Action: Download and apply the new firmware using the "Firmware" section of the Nyquist Web interface.

This new firmware (NyqUpdate-2.0.627.tar.gz) provides the following fix:

- Resolved a sensitivity issue with the capacitive touch sensor on the NQ-7020-G2 Digital Call Switch Gen2.

Please make sure to read the "Firmware Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

Bogen Communications LLC

www.bogen.com

Bogen Communications LLC, 3862 Quadrangle Blvd., Suite 150, Orlando, FL 32817