



Technical Service Bulletin

No. C4-2022-04

June 15, 2022

Subject: Firmware Fixes for Nyquist C4000 and Nyquist Standalone Appliances

Applicable Product: Nyquist C4000 and Nyquist Standalone Appliances

Applicable S/W Releases: 4.0.0.310

Fixed in S/W Release: 5.0.0, Standalone and higher

Firmware Filename: NyqUpdate-2.0.615.tar.gz

Dealer Action: Download and apply the new firmware using the "Firmware" section of the Nyquist Web interface.

This new firmware (NyqUpdate-2.0.615.tar.gz) provides the following fixes:

- NQ-GA10P/V devices are fading-in during voice pages when they should only be doing this for audio distribution.
- The Pink Noise Generator is not working on the 2-Ch. and 4-Ch. Nyquist power amplifiers (NQ-A2xxx/-G2, NQ-A4xxx/-G2).
- Users are unable to configure an ASB extension for page exclusion when it's also configured as a speaker extension of an Admin Phone.
- The PHP upload file size on the appliances needed to be expanded to 300MB.

Please make sure to read the "Firmware Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

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