



## Technical Service Bulletin

No. C4-2022-02

April 27, 2022

**Subject:** Nyquist C4000 Release 3.0 Patch-4

**Applicable Product:** Nyquist C4000  
**Applicable S/W Releases:** 3.0.0.555  
**Fixed in S/W Release:** 5.0.0 and higher  
**Patch Filenames:** c4000-3.0.0.555-patch4.tar.gz

### Dealer Action:

How to apply patch: Use "System Update" in the "System Parameters" view of the Nyquist web interface.

This patch resolves the following issues found in C4000 Release 3.0.0.555:

The Web interface is currently blocking fixes/patches when SUS coverage has elapsed, while it's the server that should decide if/when SUS coverage needs to be checked based on the intended purpose of any given fix/patch. This change will allow customers to apply applicable fixes/patches even when a systems' SUS coverage has elapsed.

Please make sure to read the "Patch Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

**Bogen Communications LLC**

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