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Technical Service Bulletin
No. C4-2022-01

April 27, 2022

Subject: Nyquist C4000 Release 4.0 Patch-1

Applicable Product:	Nyquist C4000
Applicable S/W Releases:	4.0.0.310
Fixed in S/W Release:	5.0.0 and higher
Patch Filenames:	c4000-4.0.0.310-patch1.tar.gz

Dealer Action:

How to apply patch: Use "System Update" in the "System Parameters" view of the Nyquist web interface.

This patch resolves the following issues found in C4000 Release 4.0.0.310:

The Web interface is currently blocking fixes/patches when SUS coverage has elapsed, while it's the server that should decide if/when SUS coverage needs to be checked based on the intended purpose of any given fix/patch. This change will allow customers to apply applicable fixes/patches even when a systems' SUS coverage has elapsed.

Please make sure to read the "Patch Release Notes" prior to updating your system. These can be found in the NYQUIST C4000 RESOURCES section of the Bogen.com website.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

Bogen Communications LLC