



Technical Service Bulletin

No. C4-2021-04

September 2, 2021

Subject: Nyquist C4000 Release 3.0 Patch-3

Applicable Product: Nyquist C4000
Applicable Release: 3.0.0.555
Fixed in Release: 4.0.0 and higher
Server Patch Filename: c4000-3.0.0.555-patch3.tar.gz

Dealer Action: Apply the patch using "System Update" in the "System Parameters" view of the Nyquist web interface.

This Technical Support Bulletin is to notify you of an issue that was found and resolved in C4000 Release 3.0.0.555. This patch provides a fix to address an issue where some users are unable to start Audio Distributions that use SoundMachine as a source.

Please make sure to read the "C4000 3.0.0.555 Patch-3 Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

PLEASE NOTE: Make sure that you check for and/or enable internet access on the Nyquist server prior to attempting to install this patch.

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

Bogen Communications, Inc.

www.bogen.com

Bogen Communications, Inc., 3862 Quadrangle Blvd., Suite 150, Orlando, FL 32817