



## Technical Service Bulletin

No. C4-2021-03

June 3, 2021

**Subject:** Nyquist C4000 Release 3.0 Patch-2

**Applicable Product:** Nyquist C4000  
**Applicable Release:** 3.0.0.555  
**Fixed in Release:** 4.0.1 and higher  
**Server Patch Filename:** c4000-3.0.0.555-patch2.tar.gz

**Dealer Action:** Apply the patch using "System Update" in the "System Parameters" view of the Nyquist web interface.

This is an informational Technical Support Bulletin to make you aware of issues that were found and resolved in C4000 Release 3.0.0.555. This patch provides a fix to address an issue where the validity period of the Bogen Root Certificate generated by the E7000 system was too long when used with certain web browsers versions on various Operating Systems (e.g., Chrome v90.x, macOS Big Sur, iOS v14.5x, etc.). The update also provides an enhancement to the NWS Alert Filters feature that now allows for the playing of an announcement in a zone in conjunction with the "Display-Msg" Routine action.

Please make sure to read the "C4000 3.0.0.555 Patch-2 Release Notes" prior to updating your system. These can be found in the [NYQUIST C4000 RESOURCES](#) section of the Bogen.com website.

***PLEASE NOTE: Make sure that you check for and/or enable internet access on the Nyquist server prior to attempting to install this patch.***

If you have any questions related to this Service Bulletin or need help with your system, please contact Bogen's Technical Support team at 1 (800) 999-2809.

Sincerely,

**Bogen Communications, Inc.**

[www.bogen.com](http://www.bogen.com)

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