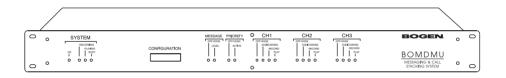
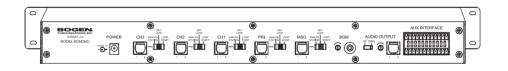


BOMDMU

Messaging and Call Stacking System





User's Manual

General Safety Instructions

Always follow these basic safety precautions when using the system:

- 1. Read carefully and understand all instructions.
- 2. Follow all warnings and instructions marked on the product.
- 3. DO NOT block or cover ventilation slots and openings.
- 4. DO NOT place the product in a closed enclosure or cabinet unless proper ventilation is provided.
- 5. Never spill liquid on the product or drop objects into the ventilation slots and openings. Doing so may result in serious damage to the components.
- 6. Repair or service must be performed by a factory authorized repair facility.
- 7. A UL/CSA approved power pack is provided.
- 8. DO NOT staple or otherwise attach the power supply cord to building surface.
- 9. DO NOT use the product near or in wet or damp places, such as wet basements.
- DO NOT use extension cords. Install within six feet of a grounded outlet receptacle.
- 11. DO NOT install during lightning storm.
- 12. Never touch un-insulated wires or terminals unless the unit is disconnected from both power and the rest of the phone system.
- 13. Use Caution when installing or modifying configuration switches or control lines.
- 14. The unit must be securely attached to a wall board, rack or table mounted.



If any wiring from the system leaves the premises, you must use proper electrical protectors.

Regulations:

FCC (Part 15) Radio Frequency Interference

The BOMDMU generates and uses radio frequency energy and if not installed and used in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. Unit complies with the limits for Class A devices in accordance with the specifications in Subpart J of Part 15 of the FCC Rules. This testing is designed to provide reasonable protection against such interference. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the unit off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the radio or TV receiving antenna.
- Relocate the unit with respect to the radio or TV receiver or vice-versa.
- Plug the unit into a different outlet so that it and the radio or TV receiver are on different branch circuits
- If necessary, the user should consult the dealer or an experienced radio/television technician for additional suggestions.

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Shipping Container Contents

The following items should be found in the container of BOMDMU:

- BOMDMU System
- Installation and User Guide
- Mounting screws
- Wall mounted power pack, 12V DC @ 1 Amp

1. OVERVIEW

1.1 Features and Capabilities

The BOMDMU is a comprehensive system that combines Page Stacking, Feedback Elimination, Pre-Recorded Messaging and Background Music control into a single device.

PAGE STACKING/FEEDBACK ELIMINATION: For busy overhead paging systems, the BOMDMU offers 3 channels of page stacking and feedback elimination. Each channel can record and temporarily store up to 16 pages or 4 minutes of audio. Page input channels can record simultaneously, and while the system is playing.

PRIORITY PAGING: For emergencies, the BOMDMU offers a priority input that overrides the stacking and messaging functions and provides immediate, real-time access to the paging system.

PRE-RECORDED MESSAGES: For security and general public address messaging, a pre-recorded messaging sub-system has been included. Access both Record and Play functions of up to 99 messages/8 minutes of audio from an extension on your host telephone system. Ten (10) start contacts have also been provided to trigger messages from external devices such as sensors or alarm systems.

BACKGROUND MUSIC: To keep everything in harmony, the BOMDMU also includes a background music input. This allows playback of your favorite music source over the paging system. When a page or message is played, the background music will be muted and the announcement will be heard loud and clear.

1.2 General Specifications

AUDIO

Bandwidth 100 Hz to 8 kHz

Page Input 3, RJ12 connector, Station Port/Dry Loop/Loop Start
Priority Input 1, RJ12 connector, Station Port/Dry Loop/Loop Start
Messaging Input 1, RJ12 connector, Station Port/Dry Loop/Loop Start

Background Music Line level input with level control

Input

Page output 1, RJ12 connector, 8-ohm power/600-ohm line level

(switch-selectable), adjustable

PAGE STACKING

Message repeat play one or two times, DIP switch selectable

Delay between

messages

1s, 3s, 5s, 10s DIP selectable

Stack up to 16 messages per input

DTMF Store/forward (0,2,3 or 4 tones) DIP selectable

Pre-Page Tone DIP selectable

POWER

Power Pack 12V DC @ 1 Amp, UL and CSA

MEMORY

Type FLASH

Page Stacking 4 minutes per page input channel

Messaging 8 minutes

MESSAGE CONTROL

of messages 99

Record Control DTMF control from messaging input

Play Control Triggered from DTMF on messaging input or start

contacts (10)

PAGE CONTROL

Priority Control contact is offered on the Priority Input RJ12

connector

Page Inputs 3, Page Input RJ12 connector. Each input answers

(loop, audio sense, DTMF)

STATUS OUTPUTS Solid State Relay contacts 24V DC @ 100 mA max.

Playing Contact Offered on the Page Output RJ12 connector

Record Contact Offered on each Page Input RJ12, as well as the

Message Input RJ12

PACKAGE

Chassis: Rack mount (1 RU)

Material: 18 gauge cold rolled steel, painted with silkscreen

2. INSTALLATION & CONFIGURATION

This section provides complete instructions for mounting the BOMDMU in a rack or on a table. It also illustrates all interface requirements to auxiliary equipment, including inputs and outputs. Configuration switch settings are provided.

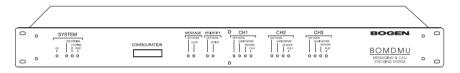
2.1 Installation Steps

These are the general steps for installation:

- Find a space in a rack or on a table. Mount the unit to the selected place
 with its wiring at least 18" away from the power supply or other equipment
 that generates electrical noise. Secure unit using the supplied mounting
 screws.
- 2. Make sure there is a standard electrical outlet into which you can plug the power pack. This outlet should NOT be controlled by a wall switch.
- 3. Make cable connections from the BOMDMU to the PBX or audio source and the Paging system,
- 4. Set DIP switches to the desired operation.
- 5. Connect the power supply. System OK LED should illuminate GREEN.
- 6. Test unit operation.

2.2 Hardware Description

FRONT

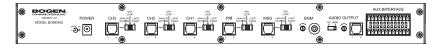


The BOMDMU is a standard 1RU 19" rack mount chassis.

The front panel of the BOMDMU provides user indications of the system status via LEDs. The description of each LED can be found in section 2.2.1 of this manual.

Configuration switches are also accessible on the front panel of the unit. The description of the various user configurable settings can be found in section 2.2.14 of this manual.

BACK



The back panel of the BOMDMU provides all electrical connections to the device. The connector type and signal descriptions are detailed later in this manual.

Individual configuration of each audio input / output port is provided next to each audio input connector.

Volume controls are provided for the BGM input and the audio output.

Flanges are provided on each side of the back panel of the BOMDMU to provide strain relief to all the wiring routed to the BOMDMU.

2.2.1 Status LED Indicators

All Status Indicators are located on the front panel of the unit. The different groups of LED indicators are described below:

2.2.1.1 System

The System indicators are global indicators that indicate that a particular function is active on any, or all, of the inputs on the system.

System OK LED – Green, indicates unit is ON. Flashing indicates an error condition, contact the factory for more information should this occur.

Recording LED - Red, indicates that a recording session is active on any one of the paging inputs.

Playing LED - Green, indicates that the audio output of the BOMDMU is active due to a page playing back, or the priority input being active.

Busy LED - Yellow, indicates that any one of the paging inputs is recording, playing, or in a delay mode. This LED is also active when a priority announcement is being made.

2.2.1.2 Message Input

Messaging Input Off Hook LED - Yellow, indicates the messaging system is being accessed via a phone circuit. (Loop current flowing)

Messaging Input Level LED - Yellow, indicates audio signal is present on the Message Input.

2.2.1.3 Priority Onput

Priority Input Off-Hook LED - Yellow, indicates the priority channel is being accessed via a phone circuit. (Loop current flowing)

Priority Input Active LED - Yellow, indicates the priority channel is active.

2.2.1.4 Paging Input Channels (Channels 1,2,3)

Off-Hook LED - Yellow, indicates the priority channel is being accessed via a phone circuit. (Loop current flowing)

Audio Sense LED - Yellow, indicates audio signal is present on that particular Page port.

Record LED - Red, indicates that the particular Paging channel is recording a message.

Play LED - Green, indicates that the particular Paging channel is playing a message.

2.2.2 Power Input

Unit requires 12 VDC @ 1 Amp via the barrel connector. Only use the factory supplied power pack. The chassis is connected to the negative side of power supply.

2.2.3 Audio/Control Input, Paging Channels 1 - 3

RJ12 style connector, 6 position. All pages to be recorded are input to the device through these connectors.

- 1. Abort, stops and deletes the recording when connected to Ground (Pin 5).
- Record input, connect to Ground(Pin 5) to activate. Unit records for duration of closure.
- 3. Audio, ring/return.
- 4. Audio, tip/signal.
- 5. System Ground, (power return).
- 6. Not used.



2.2.4 Port Configuration Switch, Paging Channels 1 – 3, Priority Input, Message Input

A three-position slide switch is provided for each of the five inputs from the paging system: Channel 1, 2, 3, Priority, and Message. The switch configures the particular port to meet the requirements of the paging system.

Analog Station - LEFT Position. Impedance 900-ohm, voltage for ring trip 75 to 105V (20 to 60Hz).

Dry Loop - Center Position. Configures audio input for 600-ohm, line level (-10 dB nominal).

Loop Start - RIGHT Position. Configures priority audio input for 900-ohm and supplies 24V DC talk battery. Compatible with loop start trunk ports.

2.2.5 Priority Audio/Control Input

RJ12 style connector, 6 position. Priority pages are input to the device through this connector.

- 1. Not used.
- 2. PRIORITY input, connect to Ground (Pin 5) to activate. Priority active for duration of closure.
- 3. PRIORITY Audio, ring/return.
- 4. PRIORITY Audio, tip/signal.
- 5. Ground. (power return).
- 6. Not used.



2.2.6 Priority Mode Switch

Analog Station – LEFT Position. Impedance: 900-ohm, voltage for ring trip 75 to 105V (20 to 60 Hz).

Dry Loop – CENTER Position. Configures audio input for 600-ohm, line-level (-10 dB nominal).

Loop Start – RIGHT Position. Configures priority audio input for 900-ohm and supplies 24V DC talk battery. Compatible with loop start trunk ports.

2.2.7 Messaging Audio/Control Input

Input, RJ12 style connector, 6 position. Operation of the messaging portion of the system is provided through this interface.

- 1 Not used
- 2. Not used.
- 3. Audio. ring/return.
- 4. Audio, tip/signal.
- 5. Not used.
- 6. Not used.



2.2.8 Messaging Mode Switch

Analog Station – LEFT Position. Impedance: 900-ohm, voltage for ring trip 75 to 105V (20 to 60 Hz).

Dry Loop – CENTER Position. Configures audio input for 600-ohm, line-level (-10 dB nominal).

Loop Start – RIGHT Position. Configures priority audio input for 900-ohm and supplies 24V DC talk battery. Compatible with loop start trunk ports.

2.2.9 Background Music Input Volume

Controls the background music input volume level delivered to the audio output. Adjusting this input clockwise increases the level, and counterclockwise rotation decreases the level of the background music.

2.2.10 Background Music Input Connector

RCA jack, Input audio level should be set to a nominal level of 0dBv, or less. Tip is audio signal and sleeve is audio return.

Any audio input at this port will be fed through the system to the audio output whenever the system is idle.

2.2.11 Audio Output Mode Switch

A two position slide switch allows the user to configure the audio output to match the needs of their downstream equipment.

The RIGHT position sets the output to line level (+4 dB / 600-ohm). Use this position as default.

The LEFT position sets the output to power level (500 mW / 8-ohm). Use this for longer runs, or if not enough level can be reached with the line level output.

2.2.12 Output Volume

Controls the audio output volume level delivered to the paging system. It is shipped with 1:1 gain factory set.

Adjusting this input clockwise increases the level, and counter-clockwise rotation decreases the level of the device

2.2.13 System Audio/Control Connector

Output, RJ12 style connector, 6 position. All audio from the BOMDMU is output through this port

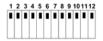
- 1. Not used.
- 2. Playing Relay, Normally Open.
- 3. Audio Return.
- 4. Audio Signal.
- 5. Playing Relay, Common.
- 6. Not used.

The playing relay contacts available on this connector are paralleled with the connections on the Paging Control and Status Auxiliary Interface, positions 9 and 10.



2.2.14 Configuration Switches

12 position DIP Switch: UP position is OFF, DOWN position is ON. * indicates factory Default Setting. Settings are scanned on power up. Power must be cycled for changes to take effect.



Record Activation Method	1	2	
The method with which the user will enter the record			*Off Hook (Loop Current) - The system will record when the
mode.			system senses loop current. Audio Sensor - The system will start recording when the audio sensor goes active and will
			stop when the audio sensor is inactive for 3 seconds. DTMF - The system will start recording when it detects a valid DTMF tone and will stop

NOTE: Record Input activation is always available regardless of switch settings. A maintained contact closure on any channel's record input will start the recording process on that channel for the duration of the closure.

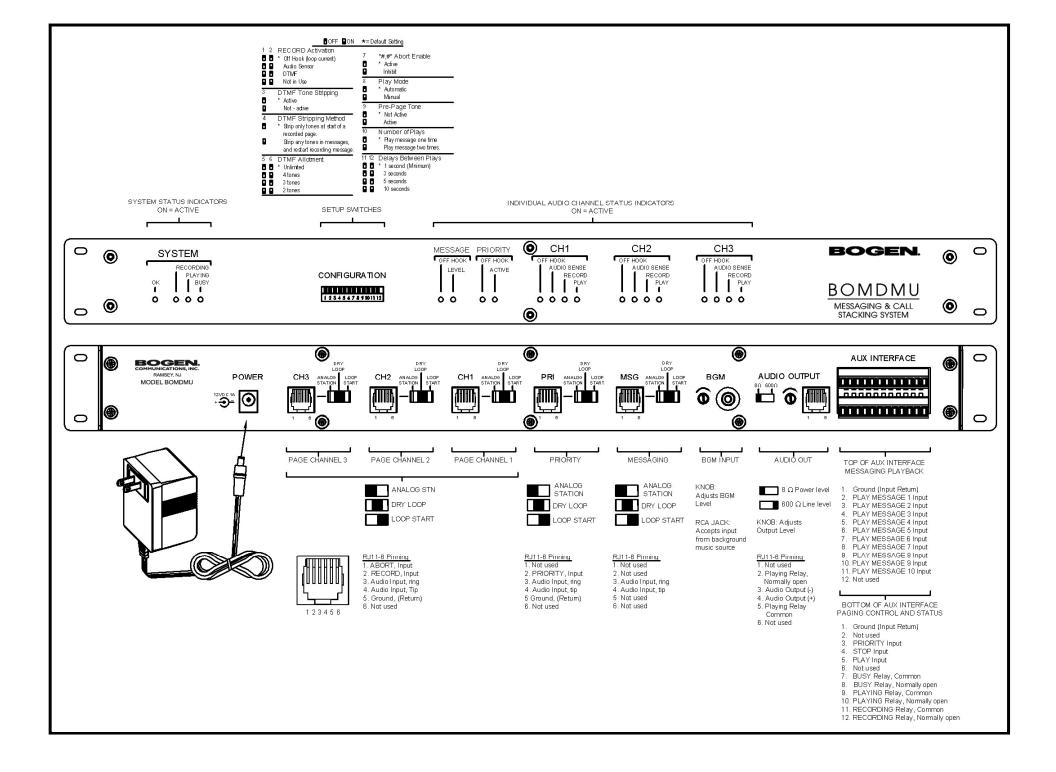
DTMF Tone Stripping

DTMF tones recorded at the beginning of an audio message are typically used for zone control purposes. A repeated page should not have the zone control tones on the front end of the second page because the zone controller is already routed, therefore these tones will be stripped on the repeat of a page. DTMF tones at the beginning of the page would be handled in this fashion. Any DTMF tones recorded in the middle of the message would be recorded and played back in the typical manner.

3	
П	*Active
Ĭ	Not Active

when the audio sensor is inactive for 3 seconds.

Not in use.



10 11

This setting determines how and where the DTMF tones coming from audio input, during a recording, are processed. Tones can be stripped only at the beginning of the message or at the middle of the message. If the tones recorded page are stripped in the middle of the message all recorded information preceding those tones will be deleted, resetting the message start.
DTMF Allotment Most paging systems require a limited number of tones to be recorded because of zone controlling equipment. If the selected number of tones is exceeded the BOMDMU will abort that particular recording. 5 6
Abort This would allow a caller to abort a page being recorded by pressing the "#" button two times within one second. The recording will immediately be aborted and the busy back tone sent to the input. A single "#" sign during the recording will not have any effect.
Play Mode Allows for automatic playback of page after recording. *Auto Play Manual
Pre-page Tone A pre-recorded tone can be output prior to message playback. This is used to alert listeners that a message is about to be played. This tone will be output before each message in the playback queue but not before the repeated plays. 9 *Disable Enable
Number of Plays The number of times which each message plays during the playback sequence. If multiple messages were recorded into the queue, each message will play this number of times. 10 Play twice

Delay Between Plays

To make the page sequence more intelligible, a pause can be inserted between each message in the playback sequence as well as between any repeats of each message.

11	12	
		*1 second
		3 seconds
		5 seconds
П	П	10 seconds

2.2.15 Messaging Playback Auxiliary Interface

Top row of 12 inputs on the Auxiliary Interface. This interface allows playback of pre-recorded messages through a momentary closure (100ms). Each closure between a Play input and Ground will play the corresponding message one time. Multiple closures on a single input or several inputs will queue the messages and the system will play them in the order received.

12 position Euro-style, two piece, pluggable type.



Pin	Name	Description
1	Ground	Common
2	Play 1	Plays message 1 when connected to ground
3	Play 2	Plays message 2 when connected to ground
4	Play 3	Plays message 3 when connected to ground
5	Play 4	Plays message 4 when connected to ground
6	Play 5	Plays message 5 when connected to ground
7	Play 6	Plays message 6 when connected to ground
8	Play 7	Plays message 7 when connected to ground
9	Play 8	Plays message 8 when connected to ground
10	Play 9	Plays message 9 when connected to ground
11	Play 10	Plays message 10 when connected to ground
12	Not Used	Not Used

2.2.16 Paging Control and Status Auxiliary Interface

Bottom row of 12 inputs on the Auxiliary Interface. Allows manual access to many of the common inputs and status outputs of the system.

12 position Euro-style, two piece, pluggable type.



Pin	Name	Description
1	Ground	Common
2	Not Used	Not Used
3	Priority	Initiates priority page when connected
		to ground.
4	Stop	Stops any currently playing message when connected to ground.
5	Play	Plays next message in queue when connected to ground.

6	Not Used	Not Used		
7	Busy Common	Common for the busy relay		
8	Busy Relay	Activates when system is recording or		
		playing a message.		
9	Playing Common	Common for the Playing Relay.		
10	Playing Relay	Activates when system is playing.		
11	Recording Common	Common for the Recording Relay.		
12	Recording Relay	Activates when the system is		
		recording.		

3. PAGE STACKING, FEEDBACK ELIMINATION OPERATION

The BOMDMU offers 3 channels of page stacking, intended for busy paging systems with multiple inputs. Each channel performs the following functions:

- 1. It eliminates feedback by recording the incoming page(s), then playing them back after the user "hangs up", eliminating any feedback loop.
- It is able to repeat each page allowing for better intelligibility in a noisy environment.
- It is capable of stacking up to 16 incoming pages per channel by recording incoming pages while playing back previously recorded ones on a first-in firstout basis.

Constraints:

- Each page is allowed a maximum of 1 minute recording time. Pages exceeding this will be aborted and a busy back tone is generated.
- Recordings that reach the end of memory are considered incomplete.
 These pages are aborted and a busy back tone is generated. If the
 memory is filled and a new recording command is offered, the
 BOMDMU will not go into record mode and a busy back tone will be
 output to tell the user that the system is not available.
- The recorded message must be a minimum of one second in length.
 Any message shorter than this will be aborted.
- The BOMDMU aborts pages that are comprised of 3 or more seconds of silence. The page is deleted and a busy back tone is generated.

Other important features include the ability to Record/Regenerate, or Block DTMF tones for use in zone controller applications.

The BOMDMU is designed to run in both Automatic and Manual modes. For paging applications the Automatic mode is the most widely used. This mode requires minimum installation time since it is the factory's default setup. RJ12 connectors are used for Audio inputs and outputs. Where logical, certain control signals are also provided on the individual RJ12 connectors associated with each input.

3.1 Page Recording

Upon receiving a valid recording signal, the BOMDMU will start recording at the beginning of the memory until the page is complete. While this page is playing, new pages can still be recorded. Multiple pages will be recorded in series until the playing message has completed its play routine.

Multiple channels may be recording incoming pages at the same time. Playback order of pages is based on when the recording process is complete. For example, if a long message is being recorded on channel 1, and during that process a short message is recorded and completed on channel 2, the playback order will be the message on channel 2 then the message on channel 1.

3.2 Record Activation Methods

There are several methods to initiate automatic record mode on the BOMDMU. The activation mode will be selected by the Setup Switches upon power up. It cannot be changed during normal operation.

Loop Current detect - Setup Switches 1=OFF, 2=OFF
If an input's input configuration switch is set for loop start mode, the

BOMDMU will source the talk battery (24V DC) to the ring and tip, and then sense the loop current when phone goes off hook and start the recording process for the duration of the page. Valid for Analog Station and Loop Start modes.

Audio Sense - Setup Switches 1=OFF, 2=ON

For record activation without a separate switch closure or loop current. The BOMDMU will start recording when the audio sensor goes active and will stop when the audio sensor is inactive for three seconds. Valid for Analog Station, Loop Start and Dry Loop modes.

DTMF Activation - Setup Switches 1=ON, 2=OFF

For record activation without a separate switch closure and perhaps noisy audio lines. The BOMDMU will start recording when it "sees" a valid DTMF tone and will stop when the audio sensor is inactive for three seconds. Valid for Analog Station and Loop Start modes. The DTMF tone used to activate the recording will be stripped and not output when the message is played.

Manual Recording - Available in all modes. Typically associated with Dry Loop mode, this enables the BOMDMU to begin recording with a switch closure between pins 2 and 5 of the RJ12 connector of a particular channel.

3.3 Playback

The BOMDMU can be configured to automatically playback pages after their record process has completed. This mode is configured by setting Setup Switch 8 to OFF.

The BOMDMU may be configured for manual or switch closure playback (Setup Switch 8=ON) when you want full control of when pages will playback. Playback is triggered via a momentary closure (100ms) between pins 1 and 5 of the Paging Control and Status Auxiliary Interface.

4. QUEUE

The BOMDMU incorporates a playback queue to manage the order that messages play. This queue will manage up to 32 pages. Pages are put into the queue on a first in, first out basis. The queue is compatible with pages from any of the three page channels and/or the messaging input. The priority input offers live, or direct, access to the output of the system. A priority page will pause the playback queue. When the priority session completes, the queue will continue from where it left off.

5. PRIORITY

The BOMDMU offers a Priority input to gain immediate access to the public address system. Activation of priority halts the playback of recorded pages. When the priority page is completed, the BOMDMU will resume playback from the beginning of the message that was interrupted. Priority Activation methods include Analog Station, Dry Loop and Loop Start. A valid connection via any of these methods provides direct access to the system. Status of the Record Activation switches is not relevant.

6. MESSAGING, PRE-RECORDED

The BOMDMU offers a pre-recorded messaging system for quick and easy access to standard or frequently used pages. This system allows messages to be recorded and permanently stored in FLASH memory. Playback is provided via DTMF command or contact closure. The messaging portion of the BOMDMU can store up to 99 messages in 8 minutes of memory.

DTMF Commands

Code	Name	Description
#	End	Use this function to stop recording or exit a
		command
*0	Stop	Stop playing all triggered messages
*3xx	Delete	Delete message at location xx
*5xx -or- xx	Play	Play message at location xx to the audio output
*6xx	Review	Listen to a message through the handset. Audio is
		NOT routed to the audio output
*7xx	Record	Record message into location xx. Recordings may
		only be made to empty message locations. To
		update a previously recorded message, make sure
		to delete it first.

Connect to the messaging system with the desired mode, analog station, dry loop or loop start. The Message Off Hook LED indicates that you are connected to the system in Loop Start or Analog Station mode.

A steady tone indicates a correctly executed and accepted command. A fast busy signal indicates an incorrectly executed command.

7. BACKGROUND MUSIC INPUT

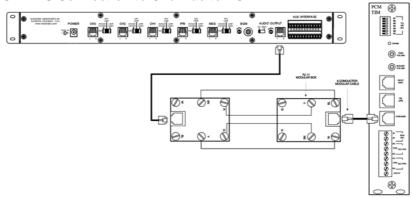
The BOMDMU allows for a background music source to be mixed with pages and pre-recorded messages. Background music is muted when pages or pre-recorded messages are played to the audio output. The BGM Level control allows you to optimize the level music sent to the audio output.

8. AUDIO OUTPUT

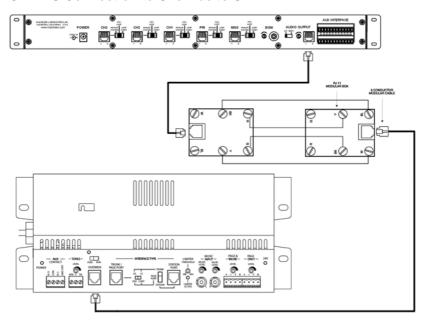
The audio output of the BOMDMU is the audio interface for your zone controller, amplifier or public address system. All audio from the paging channels, priority input, messaging system and BGM input is routed to this output. The BOMDMU manages stored pages on a first in, first out basis. This means that pages will be played in the order they were successfully completed and or triggered, independent of the particular input. Only the priority input has the ability to interrupt the playback queue. In the case of a priority page, the system will pause the playback queue during the priority page, then continue when the page is complete.

Appendix

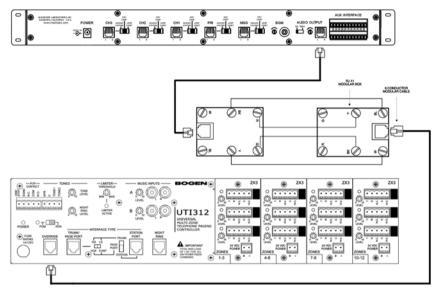
BOMDMU Connection to Override to PCMTIM



BOMDMU Connection to Override to UTI1



BOMDMU Connection to Override to UTI312



NOTES

Limited Warranty; Exclusion of Certain Damages

The **BOMDMU Messaging and Call Stacking System** is warranted to be free from defects in material and workmanship for one (1) year from the date of sale to the original purchaser. Any part of any Bogen product covered by this warranty that, with normal installation and use, becomes defective (as confirmed by Bogen upon inspection) during the applicable warranty period, will be repaired or replaced by Bogen, at Bogen's option, provided the product is shipped insured and prepaid to: Bogen Factory Service Department, 50 Spring Street, Ramsey, NJ 07446, USA. Repaired or replacement product will be returned to you freight prepaid. This warranty does not extend to any of our products that have been subjected to abuse, misuse, improper storage, neglect, accident, improper installation or have been modified or repaired or altered in any manner whatsoever, or where the serial number or date code has been removed or defaced

THE FOREGOING LIMITED WARRANTY IS BOGEN'S SOLE AND EXCLUSIVE WARRANTY AND THE PURCHASER'S SOLE AND EXCLUSIVE REMEDY. BOGEN MAKES NO OTHER WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED TO THE MAXIMUM EXTENT ALLOWABLE BY LAW. Bogen's liability arising out of the manufacture, sale or supplying of products or their use or disposition, whether based upon warranty, contract, tort or otherwise, shall be limited to the price of the product. IN NO EVENT SHALL BOGEN BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, LOSS OF DATA OR LOSS OF USE DAMAGES) ARISING OUT OF THE MANUFACTURE, SALE OR SUPPLYING OF PRODUCTS, EVEN IF BOGEN HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSSES. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

Products that are out of warranty will also be repaired by the Bogen Factory Service Department -- same address as above or call 201-934-8500. The parts and labor involved in these repairs are warranted for 90 days when repaired by the Bogen Factory Service Department. All shipping charges in addition to parts and labor charges will be at the owner's expense. All returns require a Return Authorization number. For most efficient warranty or repair service, please include a description of the failure.

Products manufactured and labeled by other companies may be covered by warranties offered by such companies. Please call Bogen Customer Service or refer to product packaging for manufacturer's warranty for non-Bogen branded products.

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